



## Administrative Office of Courts

ACDD, MIS, Juvenile, & Traffic Divisions

# TECHNOLOGY UPDATE

### Welcome

In this month's issue, we will feature our Programming Division and its new operating system. We will cover our Court Assistance and SJIS programs and also, we have an exciting new way to register for technology training that we will introduce you to!

As always, if you have any special news that you would like featured, please email us at [newsletter@alacourt.gov](mailto:newsletter@alacourt.gov).

### Division Spotlight

AOC System Programmer Mike Moore was featured in the August/September 2005 issue of z/Journal. AOC was once again recognized for our efficient use of technology.

The article explains how we use a smaller, less expensive operating system to achieve the same results as other agencies using the larger, more expensive systems.

Mike Moore explains below how the programmers do it.



Lt: Main Frame that runs the operating systems. Rt: The "Shark" houses the memory disc drives. These replace a room full of equipment.

"Z/VSE is often described as the 'little brother' of Z/OS, the largest of IBM's two operating systems. With its lower price and lower resource requirements, Z/VSE is a perfect fit for the UJS in that it handles several thousand users, thousands of disk and tape files and over a million transactions per day from our users scattered around the world. While both operating systems main function is to satisfy user requests, Z/VSE is designed such that the Systems Programmers, Steve Stokes and myself, monitor and allocate resources (memory, disk storage, processor horsepower, etc.) manually. Z/OS looks at what resources are available to it and automatically allocates those resources based on the user's needs. Ironically, the parts of Z/OS that do this automatic allocation often require a person dedicated to the management of that specific part so you end up having more Systems Programmers involved. While Z/OS has virtually unlimited growth capacity, the limits of Z/VSE have been reduced to a point where we have a tremendous amount of capacity for growth while being able to reduce the overall costs of helping our users."

We appreciate Mike taking time out to take us on a tour and explaining the processes going on behind the scenes.

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Questions or comments? E-mail us at [newsletter@alacourt.gov](mailto:newsletter@alacourt.gov)

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Alabama Judicial Building  
300 Dexter Avenue  
Montgomery, AL 36104

### Newsletter Spotlight

Welcome

Division Spotlight

Court Assistance

SJIS Helpdesk

### September Birthdays

Michael Moore	17
Randy Helms	18
Zinnie Pettus	21
Michael Dinkins	27

### September Anniversaries

Larry (Billie) Forston	21 9 Years
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## TECHNOLOGY UPDATE

### Court Assistance



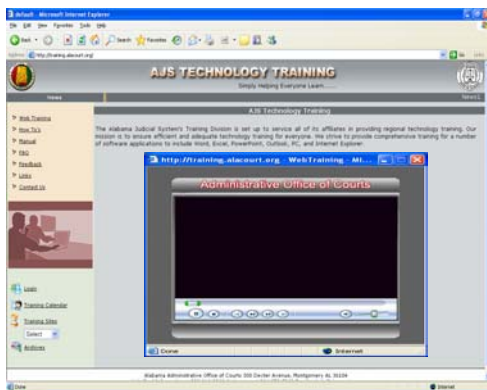
Mr. Forston left Kentucky twenty years ago to come and join the staff at AOC. He works primarily with the accounting functions of the SJIS computer system. This includes training and answering questions about how the various programs operate, trouble-shooting when there are malfunctions in the programs, analyzing the needs of the trial courts and translating those needs to automated processes, assisting circuit clerks with questions from auditors, assisting with bank reconciliation problems, and a plethora of other accounting system related tasks.

When the legislature passes new statewide or local court costs, Mr. Forston deciphers the language of the new Acts and presents the needed changes to the programmers to update, or changes the existing fee disbursement schedules either statewide or for individual counties.

He also oversees the state income tax off set program that intercepts state tax refunds of people who are delinquent in paying court costs and provides the payments to the individual circuit clerk's offices for receipting on the defendant's fee sheet. This also includes preparing reports for each county as to the funds intercepted and electronically transferring the funds to the individual county's bank account.

Mr. Forston assists the SJIS Help Desk with accounting problems, and other problems as they need such assistance. He also presents training and informational programs for the professional organizations of the circuit clerks and the court specialists.

He is involved in numerous special projects, usually ones that involve some accounting or bookkeeping processes. Mr. Forston stays up with other non-money functions of the computer system to better assist people in those areas, as well.



### Coming Soon.....

**A brand new way of registering to get the latest technology training!**

Users will soon be able to register via internet for Technology training courses such as MS Word, Excel, PowerPoint, Outlook, PC's and Internet Explorer. Also available training will include SJIS and West Law. The courses are offered by AJS's Training Division. Please watch for your memo on upcoming training in your region or email the Training Division at [pchelp@alacourt.gov](mailto:pchelp@alacourt.gov) for more information. We look forward to serving your needs!

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# TECHNOLOGY UPDATE

## **SJIS Technology Helpdesk**



**Michelle Stanley** gives users access to the SJIS mainframe and to passport print.

### **SJIS Troubleshoot:**

One of the most common occurrences lately in SJIS has been the message "user already logged on".

-First check to see if you are logged on anywhere else. That is, check another terminal or computer in your area to see if you are logged on there.

-If you're not logged on to another pc or terminal, you should be able to try to log on again after about 15 minutes.

-If this does not fix the problem, you can call the SJIS helpdesk at 1-866-954-9411 option 1, then option 2 for assistance.

-You can also try logging on as SJIS and the last 4 digits of the terminal number which is located in the top right corner of the Alabama Judicial Datacenter screen.

- If you enter this number in the User ID and leave the password blank, this will take you to the Welcome screen where you can log on as you normally would.

### **Tentative Regional Training Schedule**

Friday, October 7, 2005 Conecuh County Evergreen  
Wednesday October 12, 2005 Madison County Huntsville  
Thursday October 13, 2005 Madison County Huntsville  
Friday October 28, 2005 Conecuh County Evergreen  
Tuesday November 8, 2005 Pike County Troy  
Wednesday November 9, 2005 Pike County Troy  
Tuesday January 10, 2006 Pike County Troy  
Wednesday January 11, 2006 Pike County Troy